



STEAMBOAT

Important Shuttle and Executive Van Information

Your shuttle reservation is with **STORM MOUNTAIN EXPRESS**, as noted on your enclosed confirmation. Storm Mountain's terms and conditions for this reservation are given below:

PICK-UP LOCATION I: STEAMBOAT/HAYDEN AIRPORT (HDN)

Look for the Storm Mountain Express Sign Kiosk inside the Airport Terminal in the baggage claim area and check in with a Storm Mountain Express representative.

PICK-UP LOCATION II: DENVER INTERNATIONAL AIRPORT (DEN) Exit the doors near the baggage claim area on either the East or West side of the airport. Walk to Island #1 and check-in with a Limo Starter who will call your Storm Mountain Express driver to your location.

RETURN TRIP:

At least 48 hours prior to departure, please call Storm Mountain Express at 879-1963 to confirm your unit location and your pick-up time. If you are booked on a shared ride, you will be picked up as early as 3 hours prior to your outbound flight, due to a mandate by the Yampa Valley Regional Airport manager which requires all shared taxis to be at the airport 2 hours prior to flights. This is due in part, to increased national security measures as well as limited facilities at the Yampa Valley Regional Airport.

CANCELLATION POLICY:

I. Shared Ride Policy: your shuttle reservation is non-refundable if cancelled less than 24 hours prior to your reservation. If it is cancelled more than 24 hours prior, you will be refunded at your request. No refunds will be issued for travel plan changes due to weather, road or traffic conditions, airline scheduling, etc. Nothing in the sale of this ticket guarantees connections with other travel arrangements (i.e. air, bus or train).

II. Executive Private Van Policy: your shuttle reservation is non-refundable if cancelled less than two weeks prior to your reservation. If it is cancelled more than two weeks prior, you will be refunded at your request. No refunds will be issued for travel plan changes due to weather, road or traffic conditions, airline scheduling, etc. Nothing in the sale of this ticket guarantees connections with other travel arrangements (i.e. air, bus or train).

LUGGAGE DISCLAIMER:

Storm Mountain Express shall not be held liable for more than \$250 per piece of luggage or its contents due to loss or damage.